Inspiring Performance Management and Review Model

Organisational Framework

- ★ Policy
- ★ Procedure
- ★ Customer Service
- ★ OH&S

Organisational Culture

Team Principles

Performance Management for Managers and Leaders and the organisational elements that assist in the ease of having challenging conversations

Performance level of employee

- ⇒ High/ Med/ Low
- ⇒ Training Plan
- ⇒ Regular 1 on 1

The leader's level of emotional intelligence

- ⇒ Awareness
- ⇒ Reflection
- ⇒ Self Responsibility

Intention of conversation

- ⇒ The Reflection Gap
- ⇒ Preparation

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